

Quarterly Disability

<http://kn.pfron.org.pl/kne/more/decla/548,Accessibility-declaration.html>
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*The State Fund for Rehabilitation of Disabled People (PFRON) obliges to ensure the availability of the website kn.pfron.org.pl following the Act of April 4, 2019, on Digital Accessibility of Websites and Mobile Applications Operated by Public Entities. The statement on accessibility applies to [the Quarterly "Disability - issues, problems, solutions" website](#).

- Date of website publication: 2012-06-01
- Date of the last major update: 2023-06-28

The website is partially compliant with the Act on Digital Accessibility of Websites and Mobile Applications Operated by Public Entities due to incompatibilities or exclusions listed below.

- Archival publications of the quarterly in PDF format starting from I/2011(1) to II/2015(15) issue do not meet WCAG standards. All subsequent issues of the journal in PDF format are available digitally.

The Statement was created on: 2024-03-15

This Statement is based on the self assessment of accessibility.

Feedback and contact details

Please, contact us in case of problems with the website accessibility. The person responsible for is Tomasz Wojakowski, e-mail address: dostepnosc@pfron.org.pl. You can also contact us by calling +48 22 505 54 48. You can submit requests for unavailable information in the same way and submit complaints about non-availability.

Everyone has the right to request the website's digital accessibility, mobile application, or any of its elements. You can also request information to be made available in alternative forms, such as reading a digitally unavailable document, describing the film's content without audio description, etc. The request should contain personal data, an indication of which website or mobile application is meant, and the contact method. If the requesting person reports the need to receive information in an alternative form, the form of this information should also have to be specified.

The public entity should fulfil the request immediately and not later than within 7 days. If it is impossible to meet this deadline, the public entity shall immediately inform about when it is possible to fulfil the request, and the deadline cannot be longer than 2 months. If accessibility is not possible, the public entity may propose an alternative way of accessing the information.

If the entity refuses to comply with the request to ensure the availability or alternative access to information, a complaint may be made against such action.

If there are no other possibilities, the complaint may also be sent to the [the Commissioner](#)

[for Human Rights.](#)

Architectural accessibility

Fund Office locations

- al. Jana Pawła II 13, Warsaw (Customer service)
- ul. Sienna 63, Warsaw (Department of the Regional Policy, Department of the Cooperation with Non-Governmental Organizations)
- ul. Grójecka 19/25, Warsaw (Control Department)
- ul. Kolejowa 19, Warsaw (IT Department, Department of Organizational Affairs, Department of Debt Collection)

[Accessibility of other PFRON buildings \(PL\)](#)

[Building accessibility of PFRON branches \(PL\)](#)

Fund Office, al. Jana Pawła II 13, Warsaw

The building has an entrance at al. Jana Pawła II 13. There is one large step in the front of the entrance, marked with a contrasting tape on the edge. On the left side of the building (from Śliska Street), there is a wheelchair ramp. You can get to the ramp by a wide pavement from both ul. Śliska and al. Jana Pawła II.

The entrance door is automatic and marked with two contrasting tapes.

There is a reception desk and security staff on the right in the building. The reception desk and the office desk on the ground floor are not lowered. There are toilets for persons with disabilities on the ground floor and all other floors. There may be minor inconveniences due to the failure to maintain a maneuvering area of the minimum dimensions of 1.5 m x 1.5 m, the location of dispensers with soap and paper towels.

There is an information board in contrasting colors (black letters on a white background) in front of the entrance.

There are also notice boards on the right, behind the reception. A difficulty may be related to these boards' height - the advertisements are illegible for a person in a wheelchair.

On the left to the entrance, there are information points for persons running a business, agricultural activity and companies using PFRON support, as well as employers obliged to make contributions to PFRON. The desk heights and space are sufficient.

Parking place

There are parking spaces for persons with disabilities near the office:

- 3 spots at al. Jana Pawła II 11
- 9 spots at Śliska Str. at the building of PFRON's office and along Śliska 52 Str.

Public transport

There is a bus stop Rondo ONZ 01 (lines: 109, 160, 174, 178) in the building's vicinity, on

the side of al. Jana Pawła II as well as:

- tram lines stops (10, 14, 17, 33, 41), with the stops approximately 300 m away, and
- the second metro line (approx. 200 m).

Additional information

Facilities

Sign language online translator

There are devices installed in the Fund's office for translating conversations. They are available:

- at the Information desk of the Co-financing and Reimbursement System (ground floor, hall - after entering the building you should turn left and approach the position marked with a sign language interpreter),
- at the Management Board Support Department (information on individual matters of persons with disabilities, 9th floor - room 909),
- at the main entrance (security).

Induction loops

To increase the comfort of communication of hearing-impaired persons, induction loops were installed. We tested these devices with persons who use hearing aids.

We have installed induction loops in two places:

- at the Information desk of the Co-financing and Reimbursement System (ground floor, hall - after entering, you should turn left and approach the position marked with the induction loop symbol),
- in the conference room on the ninth floor - room no. 907.

Sign language content

We translate a large part of the articles on the PFRON website into sign language. You will recognize them by the respective sign.

Click the sign (sign language pictogram - Scroll to sign language translation), and the article will scroll to translation. The translation video may be available at the end of the article.

SMS contact

Deaf persons may contact us in various ways. We provide the number 517 373 975 for text contact only for the deaf.

Information for deaf-blind persons

If you are a deaf-blind person and need a translator-guide for yourself, please report such a need to us in advance (3 working days) by phone: 517 373 975 (also via SMS) or by e-mail: dostepnosc@pfron.org.pl.

Information for blind and visually-impaired persons

You can enter the building and all its rooms with an assistance dog and a guide dog.

The beginning and end of the stairs flight are marked with a contrasting color. Contrasting floor numbers have also been installed.

The elevators are equipped with sound signaling and voice messages on the direction of the lift (up, down), closing and opening the door, floor number, additional information (exit from the building). The elevator panel is marked in the Braille alphabet.

There are no magnified print markings in the building dedicated for the visually-impaired.

Blind persons who want to use our website materials printed in Braille alphabet may contact us at dostepnosc@pfron.org.pl.

For the support of blind and partially sighted persons, a navigation system called TOTUPOINT was installed at the Fund's headquarters. This is a small device above the entrance door to the building, providing voice information (in Polish).

An application is required to use the system: [Android](#), [iOS](#)

Emergency notification and evacuation

The building is equipped with sound signals on dangers, and a voice notification system is implemented.

There are also wheelchair access devices located on all floors of the main staircase (on the left to the elevators).

Representative of the President of the Management Board for Accessibility

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